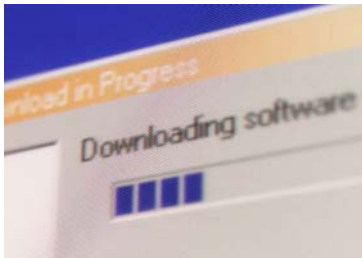


# Downloading Software From KIM Web

## Logging into KIMWeb

- A. Go to [www.supraekey.com](http://www.supraekey.com)
- B. Select log in to KIMWeb
- C. Select your Organization Name from the list
- D. Enter your key serial number and PIN code



## Downloading Applications

1. Click on "Download Applications" link from the menu on the left side of the screen
2. Click on the software you wish to download.
3. Select "Install" from the menu choices and click "Open" to download and run the application.
4. Follow the installation instructions



## Obtaining an eKey Authorization Code from KIMWeb

- A. Select "Authorization Code" from the menu on the left side of the screen
- B. Enter the given 30-digit Authorization Code into your eKEY using the eSync program. Click on the eSync icon, select "1. Update Key" or "2. Update Key and MLS" and follow the instructions.
- C. eSync now and you're done!

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If you need further assistance with installing the software on your device, you may contact

**Supra Support @ 1-877-699-6787**

**Or by Email [suprasupport@ge.com](mailto:suprasupport@ge.com)**

Their hours of operation are 7:00 am till 9:00 pm Central Time, seven days a week.